



**4X4 ACCESSORIES**

# **ARB PRODUCTS**

## **WARRANTY AGAINST DEFECTS**



ARB warrants the ARB Products against defects in workmanship and materials for the Warranty Period. If defective workmanship or materials become apparent in the Warranty Period, ARB will replace or repair the defective ARB Product.

# ARB PRODUCTS - WARRANTY AGAINST DEFECTS

The benefits to the customer given by this warranty are in addition to other rights and remedies of the customer under a law in relation to the goods or services to which the warranty relates.

1) In this warranty:

- **ARB** means ARB Corporation Limited (ABN 31 006 708 756) of 42-44 Garden St, Kilsyth Victoria 3137;
- **ARB Outlet** means an outlet which has been authorised by ARB to sell and fit ARB Products;
- **ARB Product** means products which ARB manufactures or for which ARB is the exclusive supplier;
- **Product Information** means the information about the relevant ARB Product which may be contained in any of: documentation provided with the ARB Product, owner's manual, operating manual, service manual, the manufacturer's manual or labels attached to the ARB Product;
- **Warranty Period** means, in respect of an ARB Product, the period that this warranty against defects applies and which is set out in the table in paragraph 8.

- 2) To be entitled to claim the warranty, the customer must:
  - a) have the ARB Product fitted in accordance with the Product Information;
  - b) carry out normal care and maintenance of the ARB Product, including any required by the Product Information;
  - c) provide proof of purchase of the ARB Product;
  - d) make the claim in the Warranty Period.
  
- 3) The warranty will not apply in circumstances where the defect is caused by:
  - a) unusual, improper or negligent use or misuse of the ARB Product;
  - b) incorrect fitting of the ARB Product other than at an ARB Outlet;
  - c) loading the ARB Product with weights in excess of the Product Information;
  - d) use of non-genuine ARB components in or with the ARB Product;
  - e) use on vehicles with modifications not approved in the Product Information or at an ARB Outlet at the time of fitting;
  - f) caused by racing or competition use;
  - g) use of the ARB Product outside of the requirements of the Product Information.

- 4) The procedure for the customer to claim the warranty is:
  - a) return the ARB Product to the nearest ARB Outlet or contact ARB to arrange a time to bring a vehicle fitted with the ARB Product to an ARB Outlet for inspection. Contact details are in paragraph 7 below if further information is required regarding local outlet details;
  - b) bring proof of purchase of the ARB Product to the ARB Outlet;
  - c) ARB will review the ARB Product and advise whether the conditions of this warranty have been met.
- 5) Where ARB accepts a customer's warranty claim, ARB will rectify any defective workmanship or materials at its own expense.
- 6) Expenses incurred by the customer in claiming the warranty are to be borne by the customer.
- 7) This warranty is given by:

ARB Corporation Limited  
42-44 Garden Street Kilsyth VIC 3137, Australia  
Phone: (03) 9761 6622  
Fax: (03) 9761 6807  
[www.arb.com.au](http://www.arb.com.au)
- 8) The period within which a defect in the ARB Products must appear if the customer is to be entitled to claim the warranty is 2 years or 40,000km (whichever comes first) starting on the date of purchase unless:

- a) a different Warranty Period is set out in the table below; or
- b) the ARB Product is used in commercial use. Commercial use means use in industry or commerce including (without limitation) use in the mining industry or as a hire vehicle. In this case, the Warranty Period is the lesser of 1 year or 20,000km, or one third of the period or distance specified in the table, starting on the date of purchase.

<b>ARB Product</b>	<b>Warranty Period</b>
Air Lockers	5 years from the date of purchase
Canopies	3 years from the date of purchase
Fridge Freezers	3 years from the date of purchase
Fire Extinguishers	6 years from the date of purchase or the use by date
First Aid Kits	3 years from the date of purchase or the use by date
Magnum Electric Winches	3 months from the date of purchase on electrical components
	1 year from the date of purchase on mechanical components
Old Man Emu Suspension Systems	3 years or 60,000km from the date of purchase (whichever comes first)

- 9) The warranty against defects contained in this document replaces any other warranty against defects or voluntary warranty given in relation to the Products.

**Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.**



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HEAD OFFICE:

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42-44 Garden Street

Kilsyth, Victoria 3137

Australia

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